

## Paradise Villa Booking Terms and Conditions

### Definitions

The information and conditions that follow apply to all bookings made with The Owner and you are deemed to have accepted them. 'You' means both the person making the booking (The Renter) and all other persons on whose behalf the booking is made.

### General information

1. The Owner is a private individual offering the villa for short-term holiday rental.
2. The Renter is the individual, company or individuals making the reservation.
3. The villa is the property made available by the Owner for short-term holiday rental.
4. The Owner's Barbados representative means the person, persons or firm representing the Owner on the island during the time of the Renters rental period.
5. Prices are quoted in GBP (pounds sterling). Payments by PayPal are accepted at the published GBP amounts. Payment may also be made by GBP cheque or bank transfer. All prices are subject to confirmation at date of booking.
6. Rentals are for the property (not per person unless so stated) per week (or per night as appropriate) for the maximum number of 6 (six) occupants indicated. Please note that the maximum occupancy stated cannot be exceeded unless specifically agreed.
7. Services included: Rentals include reasonable use of water, gas, electricity, access to the resort facilities including two pools, tennis courts, clubhouse facilities, golf course (at extra cost) and access to the beach facilities. Villa cleaning, linen, towels and housekeeping/ maid service is provided 5 days per week.
8. Additional services or facilities: Occasional beds, cots, high chairs and food/ beverages packs on day of arrival may be available at extra cost and by prior request. The villa has a telephone line, and there is no charge for local (Barbados) calls. International calls are charged extra and this service if offered "on trust" and the itemized bill will be forwarded for immediate payment as soon as it is received by the Owner normally within 14 days of month end following your stay. Satellite TV & DVD, is provided for use in the villa only. The villa has a fully equipped kitchen with oven, hob, toaster, microwave and dishwasher, and a washer/ drier is also provided in the laundry cupboard.

9. Times of rental: Rentals start at 1600 on day of arrival and end at 1100 on day of departure. If you arrive before the due time you may find the property already prepared. If not please deposit your luggage and return later. Please vacate the property by the time specified for departure so it can be made ready for the next arrivals. (Note: every effort will be made to accommodate early arrivals and requests for delayed departure, and where this is possible the villa housekeeper will try to accommodate your reasonable requests.)
10. Cancellation charges apply. Clients are strongly recommended to purchase comprehensive travel insurance. Amongst other essentials this will indemnify you in most cancellation circumstances.
11. Availability is subject to constant change and strictly to confirmation at date of booking.

### Booking conditions

- **Minimum booking**

The villa is offered on a flexible date, self-catering basis with a minimum normal booking of 1 week (7 nights). Occasionally it is possible to book for a mid-week stay or long week-end subject to availability. For bookings of more than 7 nights (i.e 10 nights, 17 nights etc.) the daily cost can be calculated by taking the appropriate weekly rate and dividing by 7. Bookings spanning price bands are charged pro rata (1/7 weekly rate per night).

- **Payment**

by PayPal: Deposit on booking 35%, balance (65%) payable 90 days before start of rental. Rental is payable in full on booking within 90 days of start of rental by PayPal, cheque or bank transfer (GBP) at the Published prices. Our confirmation email will normally show the balance amounts due and the applicable payment dates, however it is the responsibility of the Renter to ensure all payments are made in full.

- **Cancellation**

Cancellation by you. If you choose to cancel your booking you will normally lose all monies paid. However we will always attempt to re-let the property on the best possible terms to mitigate your loss but please be aware, particularly in the case of cancellations close to the start of rental, that we may be unsuccessful in re-letting even at a discount. If we are successful a refund will be made to you on the following basis:

\* if at the date of cancellation you have paid the deposit only, this will be refunded less an administration fee of £200.

\* if you have paid the full rental you will receive the rental we are able to achieve on re-letting less an administration fee of GBP £250.

- **Damage to the Property**

The Owner does not always request a security deposit, but by booking the Villa the Renter agrees to pay for all losses or damages incurred during the rental period. Should the Renter be requested by the Owner or the Owners Representative to provide a security deposit the Renter agrees to do so. In the event of any damage or losses occurring the Renter will notify the Owner (or the Owner's appointed representative) immediately the Renter becomes aware of such loss or damage. If the Owner (or the Owners representative) becomes aware of any loss or damage before the Renter notifies the Owner, the Owner will notify the Renter as soon as possible thereafter. By booking the Villa the Renter accepts full liability for any loss or damage sustained during the Renters rental period.

- **Travel & Holiday insurance**

In order to protect yourselves you should obtain comprehensive travel insurance immediately on booking. In the event of cancellation by you the deposit and any balance paid may be lost and your insurance should cover your loss. In the event that the Owner needs to cancel due to unforeseen circumstances such as fire, flood, accidental damage or other unforeseen event your travel insurance should cover the cost of finding alternative accommodation.

- **Cancellation by The Owner**

The Owner reserves the right to modify or withdraw any booking due to circumstances beyond our control, including for example where fire, flood, theft, damage, duplicated bookings or any other occurrence renders the property uninhabitable or incapable of providing a safe unimpeded stay.

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These booking terms and conditions may be subject to change at any time. Please check back at regular intervals for the latest terms of booking.

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